

January 2017

To Central Library Consortium Member Libraries:

In 2016 our priorities were focused on Polaris functionality, sharing our knowledge and experiences with the broader library community and preparing for exciting opportunities in 2017.

Last year marked the return of the Innovative Accelerated Development program. This program allows customers to work with Innovative to add functionality to Polaris in areas that might otherwise be overlooked during the usual enhancement process. CLC worked with our members and outlined several areas of improvement for the Polaris API. The API allows member libraries, the CLC and third party companies to extend Polaris functionality. Innovative accepted our proposal and with the 5.2 release, in December of 2016, Polaris now supports several new API endpoints and improvements to existing API functionality. One of the most significant improvements to the API will allow member libraries explore richer email notices when we upgrade to 5.2 in Q1 2017.

Our PAC committee completed an extensive review of the Discovery layer marketplace in 2016. The final report outlined several key areas of improvement for the Polaris PowerPAC. Many of these issues were addressed in the 5.2 release of Polaris, including bulk holds placement, better filtering of available items and improved suggestions for misspelled searches. In addition to these changes, Innovative has committed to delivering a responsive PAC design in 2017 and is considering Novelist improvements as an Accelerated Development project.

The CLC had many opportunities last year to share and connect with other members of the library community. In addition to three presentations at the national Innovative Users Group conference, the CLC also hosted the first OH-IUG hackathon and co-hosted our sixth regional Innovative/Polaris conference. We were invited by ALA and presented to an online audience of over 900 about ways our members use technologies like Leap to reach out to patrons in their community. We also open sourced several more of our custom reports and projects. Finally, we published a version of CLC's Report Definitions to a website that any Polaris customer can now access.

The CLC welcomed Paul Robson to our staff in 2016. Paul replaced Alex Graham as CLC's System Administrator; Alex left to manage a large organic farming operation. Paul came to the CLC after eight years of working as a Network Administrator for a local non-profit. He's been a valuable addition to our staff, working to deploy PCI firewalls and perform some major changes to CLC's server hardware infrastructure.

I encourage you to review the entire list of Key Accomplishments for 2016 on the next page.

Thanks for another great year!



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